

	QUALITY AND RISK MANAGEMENT POLICY	N. MD.010.A
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QUALITY POLICY

Cosmo Tecnologia It proposes the primary objective of **Pursue the high level of service and product in order to constantly improve the corporate image and extend its market, With the support of competent employees, reliable suppliers and partners and technological resources Appropriate.**

In pursuing these objectives, Cosmo Tecnologia Promotes and supports the adoption, maintenance and improvement of a **Quality Management System** Based on the following **Principles**:

- ✓ Ensure Products of quality for the **Utmost satisfaction of the customer's needs.**
- ✓ Place the **Customer at the center of attention**, as it constitutes the pivot around which the resources and the organization of the resources and the objectives revolve.
- ✓ Ensure the **Sustainability of the organization over time**, constantly monitoring the context in which it operates by addressing the risks and opportunities involved.
- ✓ Be **Complying with the regulations** Existing.
- ✓ Be oriented to **Continuous improvement.**

Based on these principles, Cosmos Tecnologia Plan **Improvement objectives** Coherent and shared both with the executive bodies and with all the staff involved, promoting the wider dissemination of a culture based on a **Orientation participated and shared to the quality.** It then identifies the following improvement objectives:

- ✓ Constantly improve the **Products** Through continuous research and development activities;
- ✓ Consolidate the skills of the **Staff** and of **Employees**;
- ✓ Develop a policy of **Satisfaction of all stakeholders** (Customers, employees, suppliers, partners, bodies and institutions, companies);
- ✓ Improving the **Communication** both internal and external;
- ✓ Equip yourself with **Resources and technological tools** Evolved to support their own processes;
- ✓ To define, based on the needs of the customers, **Improvement actions** By involving their own structures and measuring their attainment.

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RISK MANAGEMENT POLICY

The high direction of Cosmo Technology, recognising that the need to support strategic and operational decisions with appropriate risk management systems is increasingly felt in the process of enterprise management in order to **Maximize opportunities and minimize adverse effects** arising from events or factors potentially impactant on achieving the defined objectives, defines and designs the process and the operative structure.

It also establishes the authorities and responsibilities for the management of the process, defines modalities and frequency of verification and makes available the necessary resources for a correct and adequate implementation of the process itself.

The management also promotes adequate **Culture of risk Management** Integration of this process within the organisation and promotes adequate **Information** and dissemination of relevant information to all interested parties.

February 8, 2018

The management